# **Privacy policy**

The NIC – Centre for Data Governance, Hyderabad (NCDG) is committed to maintaining your trust and confidence. The following privacy policy is intended to protect and secure any personally identifiable information you provide to our website online.

#### 1. Awareness

NCDG provides this privacy policy to inform you of the way your information is collected and used, as well as to make you aware of our security practices. We also provide you with the opportunity to remove your name from our postal mailing list if you desire to do so.

#### 2. Information we collect

There are three ways we collect information from visitors to our websites:

- 1. From online requests for information (i.e., email newsletters, contact forms, etc.);
- 2. From online requests for registration or materials or technical tools from our organization (i.e., request form); and
- 3. From online subscriptions.

Information we may collect online includes your name, address, city, state, postal code, telephone number, email address, and, in the case of online subscription, through Internet Banking RTGS/NEFT, with bank details, name, branch code, IFSC code etc. To improve our service to you and tailor our future communications to you, we may also ask you to provide us with information regarding your demographics, comments, professional interests and contact preferences.

### 3. How the information is used

NCDG uses your information to understand your needs and provide you with better online service. We may use your information to complete a transaction, issue you an receipt for subscription, or personalize our website for you. If you so desire, we may also use this information to update you on ministry/department projects and activities. Internet Banking RTGS/NEFT details are used only for subscription or renewal payment processing and are not retained for any other purposes. We also provide you the opportunity to remove your name from our postal mailing list if you desire to do so. Please review the corresponding section of this privacy policy below.

In addition, NCDG will not send you email that you have not agreed to receive. If you do agree to receive email, we may periodically send you information announcing news and events with regard Data Protection Law / Guidelines. If you choose to supply your postal address in an online form, you may receive mailings from us as well.

# 4. No sharing of personal information

NCDG never sells, rents, leases or exchanges your personal information with other organizations/department/ministry. NCDG assures you that the identity of all who contact us through this website will be kept confidential. NCDG may occasionally send mailings on behalf of other organizations or ministries when their interests align with NCDG. Use of your personal

information will be limited to further the project/organisation/department/ministry activities of NCDG and partner departments / ministries.

#### 5. Security

NCDG is committed to ensuring the security of your personal information. To prevent unauthorized access, maintain data accuracy and ensure the proper use of information, we have established and implemented appropriate physical, electronic and managerial procedures to safeguard and secure the information we collect online. NCDG uses Internet Encryption Software, Secure Socket Layer (SSL) Protocol when collecting or transferring sensitive data such as Internet Banking RTGS/NEFT details / information. Any information you enter is encrypted at your browser, sent over the public Internet in encrypted form, then de-encrypted at our server. Once we receive your Internet Banking RTGS/NEFT details / information, it is accessible only to a small number of trusted Government Authorised Officials who are specially trained in processing this information.

#### 6. Cookies

From time to time, we may send a "cookie" to your computer. A cookie is a small piece of data that is sent to your browser from a web server and stored on your computer's hard drive. A cookie can't read data off of your hard drive or read cookie files created by other sites. Cookies do not damage your system. We use cookies to recognize you when you return to our sites, or to identify which areas of our network of websites you have visited (i.e., e-commerce sites, etc.). We may use this information to better personalize the content you see on our sites.

Many websites place cookies on your hard drive. You can choose whether to accept cookies by changing the settings of your browser. Your browser can refuse all cookies or show you when a cookie is being sent. If you choose not to accept these cookies, your experience at our site and other websites may be diminished and some features may not work as intended.

#### 7. Links to outside sites

This website links to documents on websites maintained by other organizations / departments / ministries or individuals. Once you access a link to another website, please be aware that NCDG is not responsible for the privacy practices or the content of such websites.

# 8. Removing your name from our mailing list

We give you the opportunity to remove your name from our postal mailing list so that you do not receive any future communications from NCDG Office. If you desire to permanently remove your name, you can email support-cdg@gov.in If you determine that our information about you is inaccurate or it has changed, you may modify information by emailing support-cdg@gov.in.

If you would like to subscribe, unsubscribe or modify your subscriptions to NCDG email newsletters, click here.

## 9. Contacting us

If you have comments or questions about our online privacy policy, please email support-cdg@gov.in.